

GUARDIAN STAFF SAFETY SYSTEMS LIMITED

De Montfort House, Enterprise Way, Evesham, Worcs., WR11 1GS Tel: (01386) 443539 Fax (01386) 443222

John Scott
AusScott Guardian Systems
Unit 2 - 8 Tomlinson Road
Welshpool
WA 6106

21st September 2010

Heathrow Terminal 5 – Guardian Staff Safety Systems Duress Alarm

Hello John,

This is to confirm the installation work which has been carried out by Touchstone Systems at Terminal 5 Heathrow. As I'm sure you can understand this information is rather sensitive due to the fact that the Duress Alarm system is installed into public pass through areas and secure locations such as interview rooms etc.

Here is a high level breakdown (this is not comprehensive due to security restrictions):-

- UKIS @ T5: 42 Desks + 12 Interview Rooms
- Port Health @ T5: 1 Desk + 2 Interview Rooms
- Customs @ T5: 2 Desks, 10 interview Rooms + 8 "Other" Areas

In addition there are other systems at T4 and T3 which are slightly smaller but very similar to T5 covering immigration, custody suites, border desks and interview rooms. One system is used as a staff search area using pull cords at each search lane.

Steve Tyler the Managing Director at Touchstone would be happy to speak to you or any interested parties regarding the work they have carried and the very positive feedback from the client. I would be very happy to arrange this with a little notice.

Regards



Steve Willetts
Business Development Manager
Guardian Staff Safety Systems

Northern Office: 22 London Road, Hazel Grove, Stockport, Cheshire, SK7 4AH Tel: 0161 456 0321 Fax: 0161 483 0101
Registered Office: 93 Wellington Road, Stockport, Cheshire, SK4 2LR

FOR STAFF AT RISK IN THE WORKPLACE

www.guardiansss.com

sales@guardiansss.com

Registration Number 4036343